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REPUBLIC OF THE PHILIPPINES DEPARTMENT OF AGRARIAN REFORM Tunay na Pagbabago sa Repormang Agraryo

PROVINCIAL OFFICE SPECIAL ORDER NO.0064'23 Series of 2023

Subject

: COMPOSITION OF ANTI-RED TAPE COMMITTEE

In the interest of service and in order to comply with the provisions of R.A. No.11032, otherwise known as the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018, the Provincial Anti-Red Tape Committee is hereby re-organized and shall be composed of the following:

Chairperson

Rogelio B. Marzan, MNSA, CESE, PARPO II

Members

Marie Louie P. Cabantac, PARPO I

Atty. Ferdinand T. Sally, Chief Legal Division

Engr. Nenita S. Palomo, PCAO Miguel S. Acosta, CARPO-LTID Maria Teresa A. Mina, CARPO, PBDD Gerald A. Fontanoza, DAREA President

Secretariat

Jefelyn C. Dela Cruz, SARPO-PORO

Ligaya B. Gragasin, Stenographic Reporter II

Functions of the Committee:

- 1. Directly oversee and ensure compliance with the provisions of R.A.No. 11032 and its implementing Rules and Regulations.
- 2. Report to the Regional Director the status of compliance.
- 3. Adopt a communication strategy that engages employee in the process of understanding the Act.
- 4. Regularly monitor and periodically review the DAR Citizen's Charter.
- Ensure submission of Client Satisfaction Re[port of each service detailing the scope and period covered, methodology used, the results of the survey and interpretation of data on the set deadline.
- 6. Recommend policies, processes and systems to improve regulatory management to increase the productivity, efficiency and effectiveness of the services.

- 7. Handle complaints received and
- 8. Recommend solutions to issues/problems arising in complying the provisions of the Act.

The Secretariat shall:

- 1. Coordinate with the Authority and offices relative to the implementation of the Act.
- 2. Farm out complaints to concerned offices.
- 3. Monitor the compliance of different offices.
- 4. Ensure that an updated Citizen's Charter is posted not later than March 31st of the year.

This Order takes effect immediately and supersedes/invokes all other issuances inconsistent herewith.

February 2, 2023 DAR, Pinaccles bldg., Matatalaib, Tarlac City.

End ROGELIO B. MARZAN, MNSA, CESE Provinsial Agrarian Reform Program Officer II

ODTS No. <u>23-03-60</u>4 Ref. No. ___

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personnel concerned all sectors

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