DEPARTMENT OF AGRARIAN REFORM

Tunay na Pagbabago sa Repormang Agraryo

Provincial Special Order No. 51
Series of 2023

DAR-MASBATI MAN DATE:3 28 25 TIME 40000

SUBJECT: RECONSTITUTION OF ANTI - RED TAPE COMMITTEE

In the best interest of the service and in compliance with Republic Act 11032, otherwise known as the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018", the Anti – Red Tape Committee at DAR Masbate is hereby reconstituted and shall be composed of the following:

CHAIRMAN:

HERALD R. TAMBAL

PARPO II

Members:

**NORBERTO I. ESQUILLO** 

**PCAO** 

**ELEANOR F. TORRES** 

CARPO - LTSP

AMADEO C. CEDIÑO, JR. OIC - CARPO, ARBDSP

ATTY. BERNARDO B. BELARMINO

Chief, Legal

Secretariat:

MARIA GRACIA D. ABRERA

ELIAS A. BIEN, JR.

## Functions of the Committee:

- Directly oversee and ensure compliance with the provisions of the Republic Act No. 11032 or the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018" and its Implementing Rules and Regulations;
- 2. Report to the Provincial Agrarian Reform Program Officer II (PARPO II) as to the status of compliance;
- 3. Adopt a communication strategy that engages employees in the process of understanding the act;
- 4. Regularly monitor and periodically review the DAR Citizen's Charter;

- 5. Ensure submission of the Client Satisfaction Report of each service detailing the scope and period covered, methodology used, the results of the survey and interpretation of data on the set deadline;
- Recommend policies, processes, and systems to improve regulatory management to increase the productivity, efficiency, and effectiveness of the services;
- 7. Handle complaints received; and
- 8. Recommend solutions to the issues and/or problems arising in complying the provisions of the Act.

The Secretariat shall:

- 1. Coordinate with offices relative to the implementation of the Act;
- 2. Farm out complaints to concerned offices;
- 3. Monitor the compliance of different offices;
- 4. Ensure that an updated Citizen's Charter is posted not later than March 31st of every year, and;
- 5. Consolidate Client Satisfaction Report and ensure that the same is submitted to the DAR Central Office for subsequent submission to the Authority on or before  $31^{\text{st}}$  of January the year.

All orders inconsistent herewith are hereby revoked, amended, or modified accordingly.

This order takes effect immediately.

Issued this 27<sup>TH</sup> day of March 2023, at DARPO – Masbate, Santiago Apartment, Medina Street, Barangay Kalipay, City of Masbate, Masbate.

HERALD R. TAMBAL PARPO II

CC:

JEFFREY H. GALAN Undersecretary, FMAO DAR Central Office

REUBEN THEODORE C. SINDAC, CESO VI OIC - Regional Director, DARRO V

Personnel Concerned

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