



REPUBLIC OF THE PHILIPPINES

DEPARTMENT OF AGRARIAN REFORM

Tunay na Pagbabago sa Repormang Agraryo

Provincial Special Order No. 03-074 8
Series of 2023

SUBJECT: REORGANIZATION OF COMMITTEE ON ANTI-RED TAPE (CART)

In the interest of service, in compliance with DAR Central Memorandum 123 & RA 11032 "An Act promoting ease of doing business and efficient delivery of government services, amending RA 9485 known as "The Anti Red-Tape Act of 2007" An Act to improve efficiency in the delivery of government service to the public by reducing bureaucratic red tape and preventing graft and corruption, the composition of CART in DARPO Davao Occidental is hereby reorganized, to wit:

Terso D. Gregorio, Sr.	PARPO II	-	Chairperson
Dennis G. Into	CARPO-LTID	-	Vice-Chairperson
Julio P. Lupas	CARPO-PBDD	-	Member
Jesusita D. Dizon	PCAO	-	Member
Carmela M. Flores	MARPO	-	Member
Noel T. Ozariza	MARPO	-	Member
Josielyn Jojette L. Cossid	MARPO	-	Member
Eldaliza R. Angcon	SARPO/PACU	-	Member
	Point Person	-	Member

Committee Functions:

- The designated committee shall be tasked to ensure that the office will comply with the provisions of Republic Act 11032, its Implementing Rules and Regulations (IRR), and with the subsequent issuances by ARTA.
- Responsible for periodically reviewing the agency's Citizen's Charter and ensuring that the office strictly complies with the 3-7-20 prescribed processing time for transactions and the zero-contact policy.
- The CART shall establish and manage a public assistance complaints desk to effectively receive complaints, comments, and suggestions, and monitor client satisfaction via various feedback mechanisms.

The Committee must ensure that all complaints forwarded by the Presidential Complaints center Civil Service Commission's Contact Center ng Bayan, and ARTA's Complaints and Action Center are acknowledged, responded to, and/or acted upon within the designated period.

This order takes effect immediately and revokes all issuances inconsistent herewith.

Issued this 20th day of March 2023, DARPO Malita, Davao Occidental.


TERSO D. GREGORIO, SR.
PARPO II