



REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF AGRARIAN REFORM
Tunay na Pagbabago sa Repormang Agraryo

RESEARCH OFFICE

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By: iman
Date: 03-23-2023 Time: 9:40:08
MAR 21 2023

Provincial Special Order No. 044
Series of 2023

SUBJECT : CREATION AND COMPOSITION OF ANTI-RED TAPE COMMITTEE (CART)

In the interest of service and in compliance to RA 11032, otherwise known as the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018", the Anti-Red Tape Committee is hereby created and shall be composed of the following:

Jupiter S. Arandela, Jr.	PARPO II	-	Chairperson
Atty. Joeffrey C. Sustiguer	Attorney V	-	Vice-Chairperson
Leonilo D. Casuaran	CARPO-LTID	-	Member
Evangeline D. Dela Cerna	CARPO-PBDD	-	Member
Imelda V. Dimaano	CAO	-	Member
Yolanda B. Silos	MARPO	-	Member
Amelita C. Agsaulio	MARPO	-	Member
Danilo S. Petalino	MARPO	-	Member
Genaro A. Espinoza	MARPO	-	Member
Lydia B. Doromal	OIC-MARPO	-	Member
Elizabeth T. Aspiras	SARPO	-	Member
Dale Allen J. Gacayan	ARPO II	-	QRO
Bhencent O. Dianga	ARPT/ ActingPO II	-	Secretariat

Functions

- The designated committee shall be tasked to ensure that the office will comply with the provisions of Republic Act 11032, its Implementing Rules and Regulations (IRR), and with the subsequent issuances by ARTA.
- Responsible for periodically reviewing the agency's Citizen's Charter and ensuring that the office strictly complies with the 3-7-20 prescribed processing time for transactions and the zero contact policy.
- The CART shall establish and manage a public assistance complaints desk to effectively receive complaints, comments, and suggestions, and monitor client satisfaction via various feedback mechanisms.
- Ensure the submission of Client Satisfaction Report of each service detailing the scope and period covered, modality used, the results of the survey and interpretation of data.
- The secretariat shall consolidate Client Satisfaction Report and ensure that the same is submitted to Central Office on the set deadline.

This order takes effect immediately.

All orders inconsistent herewith are hereby revoked, amended or modified accordingly.

Issued this 20th day of March 2023, DARPO Davao del Sur, Digos City.


JUPITER S. ARANDELA, JR.
PARPO II