

REPUBLIC OF THE PHILIPPINES DEPARTMENT OF AGRARIAN REFORM

Tunay na Pagbabago sa Repormang Agraryo

Poblacion, Nabunturan, Davao De Oro

Provincial Special Order No. 42-23 Series of 2023

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Subject: RECONSTITUTION OF ANTI-RED TAPE COMMITTEE

In the interest of the service and in compliance with Republic Act 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018", the Anti-Red Tape Committee is hereby created and shall composed of the following:

Chairman

ZALDY A. ARENAS, MDMG

PARPO II

Vice - Chairman

ATTY. MARYROSE J. SALMORIN

ATTY, V

Members

MERLINA T. BABATID, MPM, MEXED

CAC

Secretariat

MARIA TERESA J. HALLAZGO

ARPO II / PACCU Point Person

Function of the Committee

- Directly oversee and ensure compliance with the provisions of R.A. 11032 or "Ease of Doing business and Efficient Government Service Delivery Act of 2018" and its implementing Rules and Regulations,
- 2. Adopt a communication strategy that engages employee in the process of understanding the Act;

Regularly monitor and periodically review the DAR Citizen's Charter;

- Ensure submission of Clients Satisfaction Report of each services detailing the scope and period covered, methodology used, the results of the survey and interpretation of data on the set deadline;
- Recommend policies, processes, and system to improve regulatory management to increase productivity, efficiency, and effectiveness of the services;

6. Handle complaints received.

- 7. Recommend solution to issues/problems arising in complying the provisions of the Act;
- 8. Report to Regional Director status of compliance;

. The Secretariat shall:

- 1. Coordinate with the Authorities and offices relative to the implementation of the Act;
- Firm out complaints to concerned offices;

3. Monitor compliance of the different offices

- 4. Ensure that updated Citizen's Charter is posted not later than March 31st of every year, and
- 5. Consolidates Client Satisfaction Report and ensure that the same is submitted to authority on or before 31t of January of every year.

This order takes effect immediately.

All orders inconsistent herewith are hereby revoked, amended, and modified accordingly.

Issued this MAR 1 7 2023 at Nabunturan, Davao de Oro.

ZALDY A. ARENAS, MDMG

PARPO II, A.

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