## DEPARTMENT OF AGRARIAN

Lenav na Pagbabago sa Repormang Agraryo

Provincial Special Order No. Series of 2022

Subject: RECONSTITUTION OF THE COMPOSITION OF THE PROVINCIAL ANTI RED TAPE COMMITTEE PURSUANT TO DAR MEMORANDUM 214 DATED 17 JUNE 2020

In the interest of the service, and in compliance with the Republic Act 11032, otherwise known as Ease of Doing Business and Efficient Delivery Act of 2018, the Provincial Anti Red Tape Committee is hereby reconstituted to compose of the following members:

Chair:

PARPO II ATTY. JOEBAR C. PONDOC, JD

Members:

CHIEF LEGAL ATTY. JAN DAVID B. DELA CRUZ

CARPO RUEL D. LAROSA

Secretariat: ARPO II WILLIAM C. ABENALES

The Committee shall have the following duties and functions:

- 1. Oversee and ensure the compliance with the provisions of the Republic Act No. 11032 of the Ease of Doing Business and Efficient Deliver Act of 2018 and its implementing rules and regulations;
- 2. Report to the Regional Director the status of compliance;
- 3. Adopt a communication strategy that engages employees in the process of understanding the Act;
- 4. Regularly monitor and periodically review the DAR Citizen's Charter;
- 5. Ensure submission of Client Satisfaction Report of each service detailing the scope and period covered, methodology used, the results of the survey and interpretation of data on the set deadline;
- 6. Recommends policies, processes and systems to improve regulatory management, increase the productivity, efficiency and effectiveness of the service;
- 7. Handles complaints received, and;
- 8. Recommend solutions to issues/problems arising in complying the provisions of the Act.

The Secretariat shall:

1. Coordinate with the Authority and offices relative to the implementation of the Act;

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- 2. Farm out complaints to concerned Offices for action;
- 3. Monitors compliance of different DAR Offices;
- 4. Ensures that an updated Citizen's Charter is posted not later than March 31 of every year, and;
- Consolidate Client Satisfaction in the Province and ensure that the report of the same is submitted to the DAR Central Office thru the Regional office.

This Order takes effect immediately. All other orders and issuances found inconsistent herewith are hereby revoked, amended, or modified accordingly.

June 06, 2022, Davao City, Philippines.

ATTY. JOEBAR C. PONDOC, JD Provincial Agrarian Reform Program Officer II

cc: All Divisions and DARMOs Personnel Section Records Section