

**REGIONAL SPECIAL ORDER**

No. _____

Series of 2023

6

wb 01-10-2023

SUBJECT: RECONSTITUTION OF REGIONAL ANTI-RED TAPE COMMITTEE

In the interest of the service and pursuant to MC. No. 2020-07 "Guidelines on the design committee on Anti-Red Tape (CARE) in the agencies concerned in compliance of RA No. 11032, otherwise known as "Ease of Doing Business and Efficient Government Service Delivery Act of 2018 and its Implementing Rules and Regulations", Regional Anti-Red Tape Committee at Regional Office is hereby reconstituted as follows:

Chairperson:	Cupido Gerry D. Asuncion
Vice-Chairperson:	Atty. Rexie M. Maristela
Member:	Atty. Ma. Lilia O. De La Rea
	Dalangin Ceferina S. Parel
	Engr. Marvin C. Labao
	Concepcion T. Aprecio
	Mario P. Lopez

Secretariat:	Erlinda R. Bacsal
	Lina M. Sta Barbara

The Committee shall perform among others, the following functions and responsibilities:

1. Directly oversee and ensure compliance with the provisions of the Republic Act No. 11032 or the Ease of Doing Business and Efficient Government Service Delivery Act of 2018" and its Implementing Rules and Regulations;
2. Report to the Secretary the status of compliance ;
3. Adopt a communication strategy that engages employee in the process of understanding the Act;
4. Regularly monitor and periodically review the DAR Citizen's Charter;
5. Ensure submission of Client Satisfaction Report of each service detailing the scope and period covered, methodology used, the results of the survey and interpretation of data on the set deadline;
6. Recommend policies, processes and systems to improve regulatory management to increase the productivity, efficiency and effectiveness of the services; and
7. Recommend solutions to issues/problems arising in complying the provisions of the ACT.

The Secretariat shall:

1. Coordinate with the Authority and offices relative to the implementation of



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2. Farm out complaints to concerned offices ;
3. Monitor the compliance of the different Offices/Sectors;
4. Ensure that an updated Citizen's Charter is posted not later than March 31st of every year ; and
5. Consolidate Client Satisfaction Report for the province and ensure that the same is submitted to the authority on or before 31 January of every year.

This Order takes effect immediately and supersedes/revokes all Regional issuances inconsistent with it.

20 January 2023, Diliman, Quezon City.

CUPIDO GERRY D. ASUNCION
Regional Director