



REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF AGRARIAN REFORM
Tunay na Pagbabago sa Repormang Agraryo



POLICY, PLANNING & RESEARCH OFFICE

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By: mai

Date & Time: 3/29/23

Regional Office
SPECIAL ORDER NO. 48-23
Series of 2023

SUBJECT: RECONSTITUTION AND STRENGTHENING OF ANTI-RED TAPE COMMITTEE

In the interest of the service and in compliance with Republic Act 11032, otherwise known as the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018" the Anti- Red Tape Committee is hereby reconstituted and shall be composed of the following.

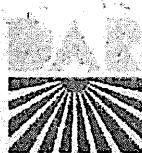
Chairperson - Atty. Odgie C. Cayabyab

Members - Atty. Cristina C. Miguel
Lilian C. Dela Cruz
Illuminado Ocampo
Joselito G. Aguinaldo
Yolanda P. Payuyao

Secretariat - Marita M. Rocha
Peter V. Garde
Rogello P. Lagman
Rico M. Trajano
Jose Robert T. Villegas
Fernanda D. Paraan
Jerome B. Ingaran

Functions of the Committee:

1. Directly oversee and ensure compliance with the provisions of the RA No. 11032 or "Ease of doing Business and Efficient Government Service Delivery Act of 2018" and its Implementing Rules and Regulations;
2. Report to the Regional Director the status of compliance;
3. Adopt a communication strategy that engages employee in the process of understanding the Act;
4. Regularly monitor and periodically review the DAR Citizen' s Charter
5. Ensure submission of Client Satisfaction Report of each service detailing the scope and period covered, methodology used, the results of the survey and interpretation of data on the set deadline;



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6. Recommend policies, processes and systems to improve regulatory management to increase the productivity, efficiency and effectiveness of the services;
7. Handle complaints received; and
8. Recommend solutions to issues/ problems arising in complying the provisions of the Act.

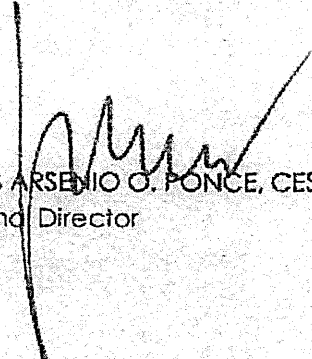
The Secretariat shall:

1. Coordinate with the Authority and offices relative to the implementation of the Act;
2. Farm out complaints to concerned offices;
3. Monitor the compliance of different offices;
4. Ensure that an updated Citizens' s Charter is posted not later than March 31st of every year; and
5. Consolidate Client Satisfaction Report nationwide and ensure that the same is submitted to the Authority on or before January 31 of every year.

This Order takes effect immediately.

This amends Special Order No. 25 Series of 2022

March 23, 2023, City of San Fernando, Pampanga


JAMES ARSENIO O. PONCE, CESO III
Regional Director