



REPUBLIC OF THE PHILIPPINES

# DEPARTMENT OF AGRARIAN REFORM & RESEARCH OFFICE

Tunay na Pagbabago sa Repormang Agraryo

Regional Special Order No. 23-30  
Series of 2023

**RECEIVED**

By: mail

Date & Time: 3/24/23

**SUBJECT : RECONSTITUTION OF COMMITTEE ON ANTI-RED TAPE (CART)**

In the interest of the service and in compliance with Republic Act 11032, otherwise known as the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018" and MC No. 2020-07, Series of 2022 of Anti-Red Tape Authority (RATA), the Committee on Anti-Red Tape is hereby reconstituted as follows:

## COMMITTEE

**Chairperson :** RD Primo C. Lara

**Vice Chairperson :** OIC-ARDA Estrelita V. Go

**Members :** Atty V. Glenn A. Follante  
OIC-CAO Ma. Annette L. Romano  
CARPO Magnifica Melvida A. Camayang  
OIC-CARPO Jenalyn F. Baleva  
OIC-Planning Office V Elverito A. Juan  
Records Officer Juliet S. Cruz

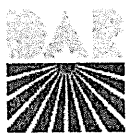
## Secretariat

**Head :** SARPO Richard Francisco

**Members :** ARPO II Sherwin R. Bañez  
ARPO II Vanessa Unipa  
ARPO II Rozel Catubag  
ARPT Ditas Cadiente

## **Function of the Committee:**

1. Directly oversee and ensure compliance with the provision of Republic Act No. 11032 or the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018" and its Implementing Rules and Regulations;
2. Report to the Secretary the status of compliance;
3. Adopt a communication strategy that engages the employees in the process of understanding the Act;



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4. Regularly monitor and periodically review the DAR Citizen's Charter;
5. Ensures submission of Client Satisfaction Report detailing the scope and period covered, methodology used, the results of the survey and interpretation of data on the said deadline;
6. Recommend policies, processes, systems to improve regulatory management to increase the productivity, efficiency and effectiveness of the service;
7. Handle complaints received; and
8. Recommend solutions to issues/problems arising in complying with the provision of the Act.

**The Secretariat shall:**

1. Farm out complaints to concerned divisions/sectors;
2. Monitor the compliance of the different divisions/sectors;
3. Ensure that an updated Citizen's Charter is posted not later than March 31<sup>st</sup> of every year; and
4. Consolidate Client Satisfaction Report and ensures that the same is submitted to DARCO.

This order takes effect immediately.

All orders inconsistent herewith are hereby revoked, amended or modified accordingly.

DAR Regional Office, Carig Sur, Tuguegarao City, Cagayan. 25 January 2023

  
**PRIMO C. LARA**  
Regional Director