

REPUBLIC OF THE PHILIPPINES

DEPARTMENT OF AGRARIAN REFORM

Tunay na Pagbabago sa Repormang Agraryo

POLICY, PLANNING &
RESEARCH OFFICE

RECEIVED

By: _____

Date & Time: _____

7/28/23

Provincial

Special Order No. 48
Series of 2022

SUBJECT: AMMENDMENT TO S.O. NO. 63, S.2020 re: RECONSTITUTION OF COMMITTEE ON ANTI-RED TAPE

In the best interest of the service and in compliance with Republic Act 11032, otherwise known as the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018", the Anti-Red Tape Committee is hereby created and shall be composed of the following;

Chairperson	:	Glen A. Petilla, PARPO II
Vice Chairperson	:	Rodrigo R. Bitangcor, PARPO I
Members	:	Agnes L. Magallon, PCAO Atty. Elsie A. Alejandro, Chief, ALS Mauriel T. Fesalboni, CARPO LTSP Annelyn R. Chan, Planning Officer Marichu B. Pasquito, Personnel Officer Zenaída A. Paloma, Designated Records Officer Rica Joyce B. Ortillano, Designated Information Technologist
Secretariat	:	Editha E. Acebu, PACCU Point Person Brenda C. Olaguer

Functions of the Committee:

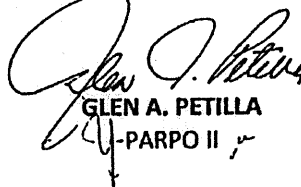
1. Directly oversee and ensure compliance with the provisions of the Republic Act No. 11032 or the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018" and its Implementing Rules and Regulations;
2. Report to the Secretary the status of compliance;
3. Adopt a communication strategy that engages employee in the process of understanding the Act;
4. Regularly monitor and periodically review the DAR Citizen's Charter;
5. Ensure submission of Client Satisfaction Report of each service detailing the scope and period covered, methodology used, the results of the survey and interpretation of data on the set deadline;
6. Recommend policies, processes and systems to improve regularly management to increase the productivity, efficiency and effectiveness of the service;
7. Handle complaints received; and
8. Recommend solutions to issues/problems arising in complying the provisions of the Act.

The Secretariat shall:

1. Coordinate with the Authority and offices relative to the implementation of the Act;
2. Farm out complaints to concerned offices;
3. Monitor the compliance of different offices;
4. Ensure that an updated Citizen's Charter is posted not later than March 31st of every year; and
5. Consolidate Client Satisfaction Report nationwide and ensure that the same is submitted to the Authority on or before 31 January of every year.

This order takes effect immediately and supersedes/cancels previous issuances inconsistent herewith.

Issued this 6th day of July, 2022 at Butuan City, Agusan del Norte.


GLEN A. PETILLA
-PARPO II