

DEPARTMENT OF AGRARIAN REFORM

Tunay na Pagbabago sa Repormang Agraryo

REGIONAL SPECIAL ORDER NO. 032
Series of 2023

**SUBJECT: RECONSTITUTION ON THE COMPOSITION OF ANTI-RED
TAPE COMMITTEE**

In the interest of service and in compliance with Republic Act 11032, otherwise known as the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018", and Memo Circular No. 2020-07 Guidelines on the Designation of a Committee on Anti-Red Tape, the Regional Office Anti-Red Tape Committee is hereby created and shall be composed of the following:

Chair - Samuel S. Solomero
rd.car@dar.gov.ph

Vice-Chair - Virginia D. Aycud
ard1.car@dar.gov.ph

Members

1. Atty. Christine M. Pul-oc	-	chief.legal.car@dar.gov.ph
2. Juliet C. Dumapis	-	carpo.pbdd.car@dar.gov.ph
3. Perla M. Garcia	-	rcao.car@dar.gov.ph
4. Eugenia B. Daddy	-	planning.car@dar.gov.ph
5. Vilma F. Faustino	-	records.car@dar.gov.ph
6. Amalia Sepulchre	-	tech.car@dar.gov.ph

PACD/Secretariat

1. Jessica Joy A. Fernando	-	information.car@dar.gov.ph
2. Romy Pagdanganan		

Banzuel

Contact Numbers:

Landline Numbers	-	637 2175 074 422-5873 074 424-6658
Cellphone Numbers	-	09274161020 (Globe) 09216022930 (Smart)

The functions of the Committee are the following:

1. Directly oversee and ensure compliance with the provisions of the Republic Act No. 11032 or the "Ease of Doing Business and Efficient Government Service Delivery Act of 2018" and its Implementing Rules and Regulations;
2. Report to the Regional Director the status of compliance;
3. Adopt a communication strategy that engages employee in the process of understanding the Act;
4. Regularly monitor and periodically review the DAR Citizen's Charter;
5. Ensure submission of Client Satisfaction Report of each service detailing the scope and period covered, methodology used, the results of the survey and interpretation of data on the set deadline;
6. Recommend policies, processes and systems to improve regulatory management to increase the productivity, efficiency and effectiveness of the services;
7. Handle complaints received; and
8. Recommend solutions to issues/problems arising in complying the provisions of the Act.

The Secretariat shall:

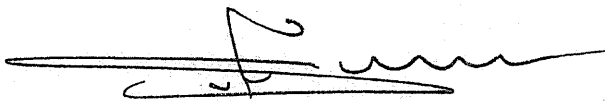
1. Coordinate with the Authority and offices relative to the implementation of the Act;
2. Farm out complaints to concerned offices;
3. Monitor the compliance of different offices;
4. Ensure that an updated Citizen's Charter is posted not later than March 31st of every year;

5. Consolidate Client Satisfaction Report for the Regional Office and ensure that the same is submitted to the Authority on or before 31 January of every year; and
6. Coordinate with the DARPOs regarding the compliance of the submission of the Client Satisfaction Survey Report.

All orders inconsistent herewith are hereby revoked, amended or modified accordingly.

This Order takes effect immediately.

Issued this 23rd day of January 2023, Baguio City.



SAMUEL S. SOLOMERO
Regional Director